

Getting acquainted with the concept of Lean

LEAN INTRODUCTION

1/2
workshop
day

Reduced stress levels, more time for each operation step, while simultaneously handling more items... how is that possible?

This course offers an introduction to the concept of Lean and how Lean is used in operations of administration, facilities and service departments. Lean is a way of thinking and working, not be confused with traditional systems of improvement, quality or management.

The focus of Lean is on getting the right quality, on time, to the receiver/customer, without requiring more resources. Lean is unique in that you look at the workflow from an across-perspective, which means that individuals and departments are involved across their "borders". Together they will prevent waste, such as mending, fixing and searching. Lean engages, stimulates and affects everybody.

Purpose

- Get an overall picture of the Lean way of thinking and working.
- How and where does a Lean journey begin?
- What results can you expect?

Program

A half day workshop containing:

- Lean as a concept.
- From thinking to working.
- What adds to value and what does not?
- How to do a Value Stream Mapping.
- Real-life examples from various service operations within private and public sectors.

For whom?

For individuals who want to understand and become familiar with the concept of Lean.



More information

For more information
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Comments from a post-participant...

I feel inspired by a method that is so simple and builds on common sense.